

Benefits of School Bus Contracting

The responsibilities of managing your student transportation are manifold. Partner with a leader in outsourced student transportation, freeing you up to focus on your top priority — the education, safety and well-being of your students! Serving more than 550 school districts across North America, we are your resource, providing safe and reliable outsourced transportation for your students. We have a long history of solving your transportation issues: new bus capital, routing problems, customer service complaints, vehicle breakdowns, and driver recruitment and training. Your district and community will benefit from:

- ☞ Applicant tracking system to measure recruitment campaign effectiveness
- ☞ Regional recruitment teams
- ☞ Optimal transportation program cost savings
- ☞ Exceptional customer service
- ☞ Empowered, accountable and satisfied employees
- ☞ Proven operational practices
- ☞ Industry expertise and national resources



Operations Excellence



Getting students to and from school safely and efficiently has been job one. Our proven operational and maintenance practices can optimize a very expensive asset: the school bus. With the technology we leverage, you will always know where your buses are and how efficiently they are traveling. We provide excellence to our customers through:

- ☞ Data driven decisions
- ☞ Customized and automated routing schedules
- ☞ Consistent maintenance programs
- ☞ Technology – GPS, electronic Child Check, video camera monitoring
- ☞ Heightened communication

Financial Efficiencies

Partnering with a transportation service provider can save school districts an average of 10% - 20%, according to the National School Transportation Association. We can maximize the value for every dollar you spend on transportation. What you do with the savings is in your hands. Reinvest back into the classroom. Invest in capital assets. Increase your community support. You decide what's best for your district, students and community!

- ☞ National purchasing power for buses, parts and maintenance
- ☞ Controlled and predictable transportation costs
- ☞ Implementing best practices
- ☞ Competitive pricing, wages and benefits





Bus Tracker® App

Our goal is to provide parents and guardians with a greater sense of comfort and visibility with your students' transportation. We are proud to offer our mobile app which allows monitoring of your students' bus(es). Bus Tracker® allows you to view your students' current school bus location in near real time, including the scheduled and estimated arrival times to your stop. Our mission is getting students to school safely, on time and ready to learn.®

- 🚌 User-friendly, available in English and Spanish
- 🚌 Free for parents and guardians to download and use
- 🚌 View all routes and scheduled stops, including field trips
- 🚌 Receive messages that notify users of route delays and schedule changes
- 🚌 Bus Tracker® integrates seamlessly with the district's existing routing software



Video Monitoring

Video monitoring is available for all of our buses. Lytx DriveCam® interior and exterior monitoring is available on all contractor-owned buses. DriveCam® will engage at the time of a hard brake, sudden swerve or rapid change in speed. Our company also has relationships with suppliers such as Seon® to install traditional cameras in district-owned vehicles. Stop-arm cameras are also available at the district's request.

Fire Suppression

If a fire erupts on a school bus, suppression must be instantaneous to protect the lives on board. Fogmaker North America (FMNA) advanced water mist fire protection system cools, chokes and extinguishes bus engine fires in seconds—without hazardous chemicals!

We are proud of our exclusive partnership with FMNA through which we are enhancing our safety platform by installing Fogmaker's fire suppression system on every one of our new school buses purchased since 2018.



BusReport™ Feedback Tool

BusReport™ is our proprietary cloud-based feedback tool for our customers, parents and members of the communities in which we operate to provide us with real-time feedback regarding our services. To file a report regarding a driver or bus, please visit: BusReport.com or call: 1-833-BUSREPORT.



Special Needs Service

Special needs transportation is a dynamic and complex effort that requires vigilance, flexibility and an attention to detail — keeping in mind student and equipment needs, traveling time, economics and local resources available. Additional factors considered are: vehicle size, seating arrangements and requirements, individual behavioral and medical needs, wheelchair accessibility, animal usage, as well as nurse, monitor and attendant needs. Our objective is to support each student with special needs' educational goals and use our routing expertise to make each trip to and from school as pleasant as possible.

- 🚌 Knowledgeable, empathetic employees
- 🚌 Experienced, quality drivers
- 🚌 Customized training for students with disabilities
- 🚌 Transportation expertise at Individualized Education Program (IEP) meetings
- 🚌 Routing optimization



Our Employees

The best trained drivers in the business work for us because we devote a significant amount of resources, training and development to our employees. School buses are required to meet the most stringent safety regulations, and our drivers ensure they are operated safely. Employees are held accountable to meet the highest standards, ensuring the safety of your students. Because we care to the extent that we do, our employees do the right thing.

- 🚌 Comprehensive training — safety, leadership, customer service, and financial
- 🚌 Extensive driver training — classroom and behind-the-wheel
- 🚌 Trained specifically to work with children (and parents)
- 🚌 Monthly safety meetings
- 🚌 Employee reward and recognition

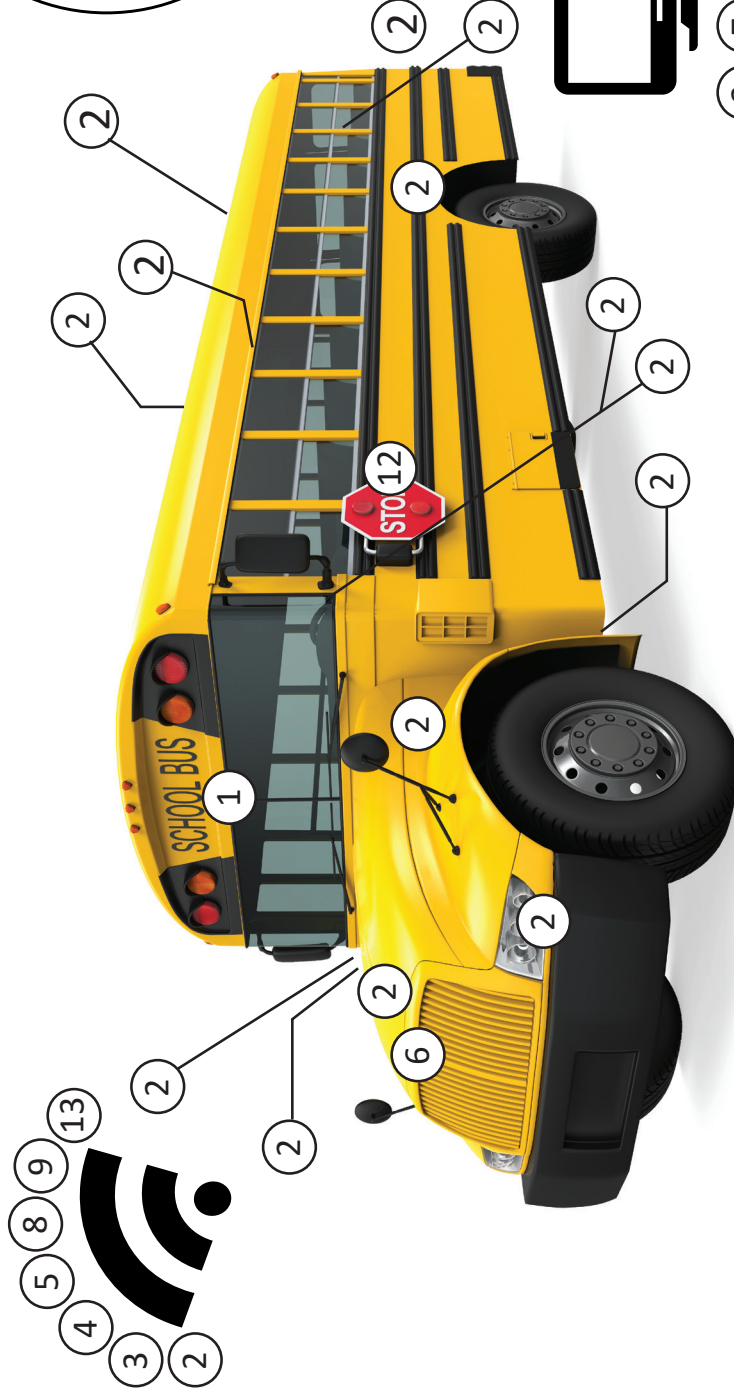


Our Customer Service

We are dedicated to customer satisfaction; solutions are customized to your needs. With constantly increasing demands for services, fluctuating enrollments and limited resources, you need a unique plan for your district. We will work with you to create a plan to meet your goals and objectives. Employees are held accountable, demonstrate a transparent partnership, and engage in constant communication with you.

- 🚌 Continuous customer service training
- 🚌 On-site customer service
- 🚌 Annual client survey
- 🚌 Weekly customer Report Card

Partner With Industry Leaders in Student Transportation



- 1-DriveCam® Event Recording Cameras
- 2-Zonar® Child Check and Vehicle Inspection Tool
- 3-BusTracker® Mobile App

- 4-WiFi
- 5-GPS
- 6-Fire Suppression System
- 7-BusReport™ Feedback Tool

- 8-Two-way Radios
- 9-COMPASS™ Scheduling Platform
- 10-Driver Dashboard Communication Tool

- 11-Routing Software
- 12-Stop-arm Cameras
- 13-ZPass Student Tracking

Many of the technologies listed are standard on every new vehicle we purchase. Additional optional technologies will be provided based on the requirements of your school district.